

27th February 2023

NOTIFICATION: DSB GUI Password Reset Issue (UAT, UAT2 and PROD)

Audience: All DSB Users

Notification details:

The purpose of this notification is to inform DSB users that we are currently having an issue with the Reset Password Functionality across all of the DSB's GUI environments. GUI users who request to reset their password will not receive the email notification containing the password reset link. This is currently being investigated and a further update will be sent once the issue is resolved.

Action Required:

• This is an informational notice. No action is required by DSB users at this time.

Copyright © 2023 Derivatives Service Bureau, All rights reserved.

Our mailing address is:

Derivatives Service Bureau

107 Cheapside London, EC2V 6DN United Kingdom

Add us to your address book